



Meeting: **Adults and Communities Overview and Scrutiny Committee**

Date/Time: **Monday, 4 November 2024 at 2.00 pm**

Location: **Sparkenhoe Committee Room, County Hall, Glenfield**

Contact: **Mrs. A. Smith (0116 305 2583)**

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Membership

Mr. T. J. Richardson CC (Chairman)

Mr. G. A. Boulter CC Mr. J. Miah CC
Mr. N. Chapman CC Mr. L. Hadji-Nikolaou CC
Mr. P. King CC

Please note: this meeting will be filmed for live or subsequent broadcast via the Council's web site at <http://www.leicestershire.gov.uk>

AGENDA

<u>Item</u>	<u>Report by</u>
1. Minutes of the meeting held on 2 September 2024.	(Pages 5 - 12)
2. Question Time.	
3. Questions asked by members under Standing Order 7(3) and 7(5).	
4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.	
5. Declarations of interest in respect of items on the agenda.	
6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16.	



7. Presentation of Petitions under Standing Order 35.
8. Draft Adults and Communities Department Strategy 2025-2029. Director of Adults and Communities (Pages 13 - 64)
9. Care Quality Commission (CQC) Assessment of Local Authorities. Director of Adults and Communities (Pages 65 - 124)
10. Adult Social Care Customer Service Centre. Director of Adults and Communities (Pages 125 - 136)
11. Update on Adult Safeguarding Activity. Director of Adults and Communities (Pages 137 - 144)
12. Date of next meeting.

The next meeting of the Commission is scheduled to take place on 20 January 2025.

13. Any other items which the Chairman has decided to take as urgent.

14. Exclusion of the Press and Public.

The public are likely to be excluded during consideration of the remaining item in accordance with Section 100(A)(4) of the Local Government Act 1972 (Exempt Information).

15. Lightbulb Service. Director of Adults and Communities (Pages 145 - 192)

QUESTIONING BY MEMBERS OF OVERVIEW AND SCRUTINY

The ability to ask good, pertinent questions lies at the heart of successful and effective scrutiny. To support members with this, a range of resources, including guides to questioning, are available via the Centre for Governance and Scrutiny website www.cfgs.org.uk. The following questions have been agreed by Scrutiny members as a good starting point for developing questions:

- Who was consulted and what were they consulted on? What is the process for and quality of the consultation?
- How have the voices of local people and frontline staff been heard?
- What does success look like?
- What is the history of the service and what will be different this time?
- What happens once the money is spent?
- If the service model is changing, has the previous service model been evaluated?
- What evaluation arrangements are in place – will there be an annual review?

Members are reminded that, to ensure questioning during meetings remains appropriately focused that:

- (a) they can use the officer contact details at the bottom of each report to ask questions of clarification or raise any related patch issues which might not be best addressed through the formal meeting;
- (b) they must speak only as a County Councillor and not on behalf of any other local authority when considering matters which also affect district or parish/town councils (see Articles 2.03(b) of the Council's Constitution).

